

## Warranty provisions A2Models

1. A2Models products are 3D printed and relatively fragile. The products are therefore not suitable for children. These models are only suitable for adult collectors.  
A2Models is not responsible for any damage caused by a defect in or an improper use of the product.
2. Factory warranty means material and/or printing errors.
3. Products treated improperly and/or inadequately are not covered by the warranty.
4. All liability for damage resulting from an inadequate treatment are excluded.  
Because our models are printed with the same ink as in a home printer, the models are moisture sensitive. Therefore our jewellery and USB-sticks are treated to decrease the moisture sensitivity. So for the other models it is important to handle them with care!
5. Postage costs of returning goods to A2Models are for sender;  
the return shipment to the customer, within the Netherlands, will be paid by A2Models.
6. Packages marked with "postage costs for receiver" will be refused and returned to sender.
7. A defective product must be offered to A2Models, enclosing the original invoice and original packing. A2Models is not responsible for any damage incurred during transportation to or from A2Models.
8. Always keep your proof of shipment so you can claim, a possible loss of the product, with your carrier.
9. Besides this warranty statutory rights remain in force.
10. If you have placed an order and have selected the shipping option "with Track & Trace" you will receive an e-mail on the day we ship your order.  
In this message we also mention de shipping code of PostNL.  
With this shipping code you can track the delivery status of your order on the Track & Trace site of PostNL <http://www.postnlpakketten.nl/>  
In the tab "Track & Trace" you can fill in your barcode. Also select "Shipment will be delivered to an address outside The Netherlands".  
Note: The Track & Trace code works only from 00.00 hours (CET) on the day of shipment.
11. Please note clearly that when you choose the shipping option "without Track & Trace", the delivery warranty of the product is **excluded**. So the risk will be for you as a customer.